



ST.PETE
CLEARWATER

Visit St. Pete/Clearwater
VISITOR PROFILE STUDY

Dashboard of Findings

Research prepared for Visit St. Pete/Clearwater by:

Destination  Analysts

Pinellas County - January 2022

Overview & Methodology

This online report presents interim findings of a comprehensive visitor profile development study conducted by Destination Analysts, Inc. on behalf of Visit St. Pete/Clearwater. The data presented here comes from an in-person intercept survey of St. Pete/Clearwater area visitors at locations throughout the destination. To be considered a visitor respondents had to reside outside of Pinellas County. This online report presents the top-line survey data collected from October 2017 onward and collection is still ongoing.

Data presented within this report is weighted to accurately reflect the overall population of St. Pete/Clearwater area visitors. The total number of completed surveys from Pinellas County visitors collected is 520 for January 2022.

Overview & Methodology

Destination Analysts' survey team worked at locations around the St. Pete/Clearwater area as well as at the Tampa International Airport to randomly select and interview visitors. The questionnaire was administered to persons residing outside Pinellas County at the following locations and events:

- Chihuly Collection
- Clearwater Beach
- Clearwater Marine Aquarium
- Dunedin
- Hyatt Place
- John's Pass Village & Boardwalk
- Museum of Fine Arts
- Pier 60
- Salvador Dali Museum
- Sandpearl Resort
- Shephard's Beach Resort
- St. Pete-Clearwater International Airport
- St. Pete Pier
- Sunken Gardens
- Tampa International Airport
- TradeWinds Island Grand
- The James Museum
- Wyndham Grand Clearwater Beach



Research Objectives

The overarching goal of this survey-based research is to create in-depth profiles of Pinellas County visitors, including:

- Detailed trip characteristics
(i.e. the reason for visiting the area, length of stay, place of stay, etc.)
- Travel party composition
- Activities & attractions visited in the St. Pete/Clearwater area
- Evaluation of St. Pete/Clearwater brand attributes
- Detailed visitor spending estimates
- Travel planning resources used by St. Pete/Clearwater area visitors
- Visitor satisfaction
- Visitor demographics

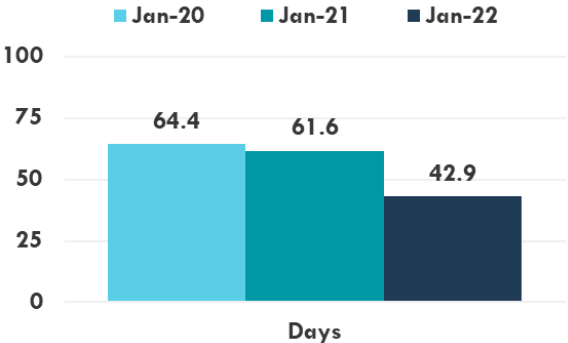


An aerial photograph of a coastal city, likely Miami, showing a large body of water, a prominent beach area, and a large multi-story building complex. The text "KEY THINGS TO KNOW" is overlaid in the center.

KEY THINGS TO KNOW

VISIT ST. PETE/CLEARWATER *January 2022*

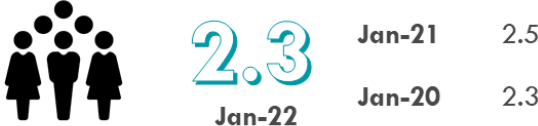
Average Time Between Decision to Visit & Arrival



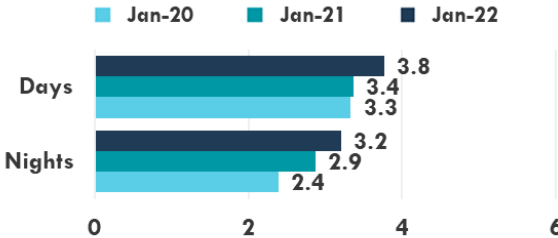
Average Daily Spending



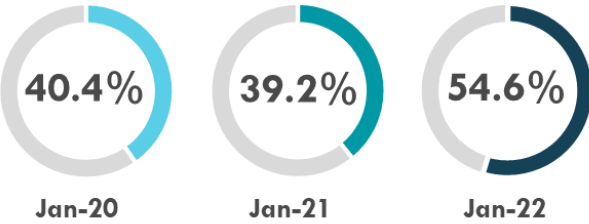
Travel Party Size



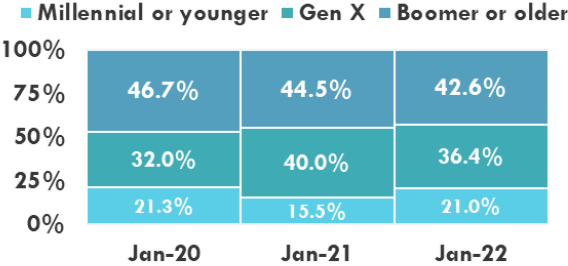
Average Days & Nights



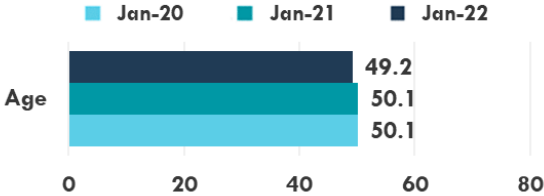
Percent Staying Overnight



Generations



Average Age

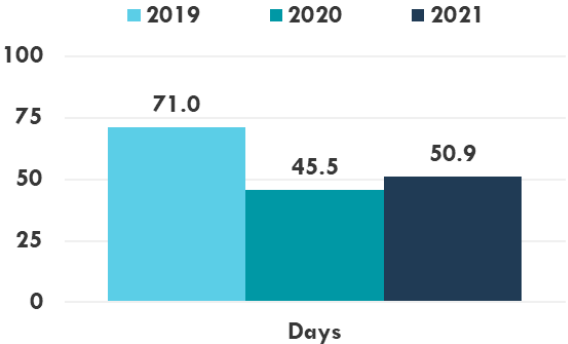


Average Income

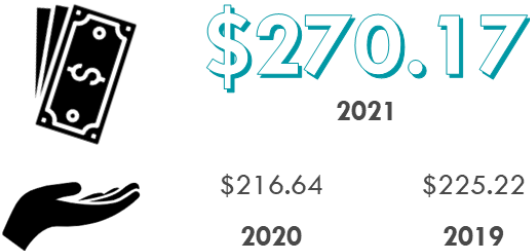


VISIT ST. PETE/CLEARWATER *Calendar Year 2021*

Average Time Between Decision to Visit & Arrival



Average Daily Spending



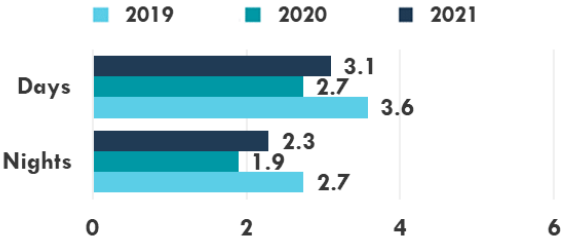
Travel Party Size



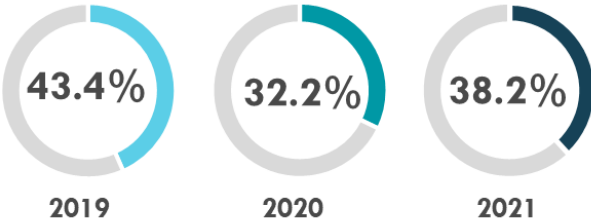
2.5
2021

2020	2.6
2019	2.6

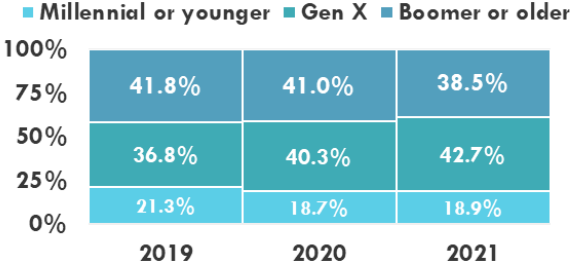
Average Days & Nights



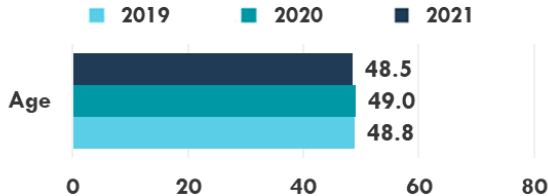
Percent Staying Overnight



Generations



Average Age

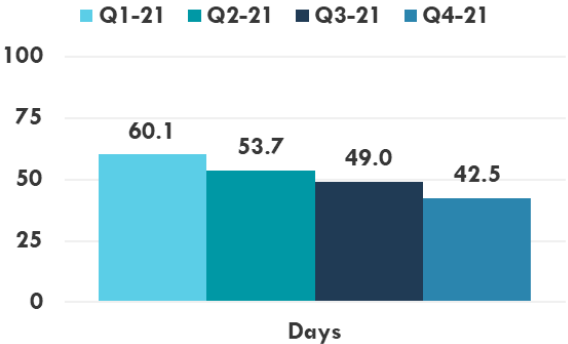


Average Income

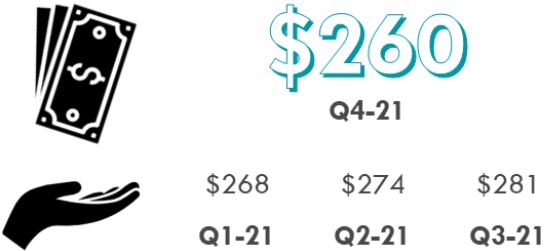


VISIT ST. PETE/CLEARWATER *Quarterly Comparison*

Average Time Between Decision to Visit & Arrival



Average Daily Spending



Travel Party Size

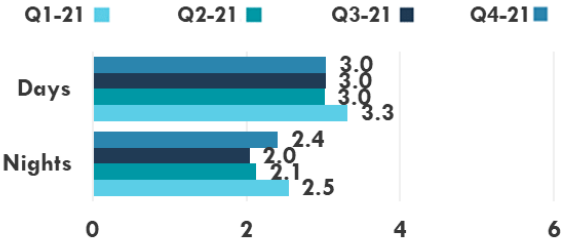


2.3

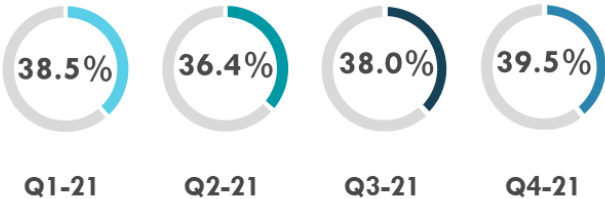
Q4-21

Q1-21	2.5
Q2-21	2.6
Q3-21	2.7

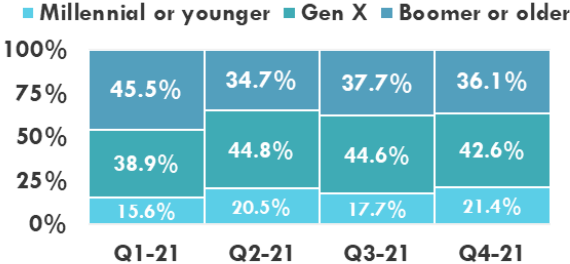
Average Days & Nights



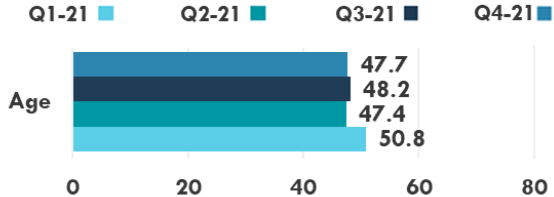
Percent Staying Overnight



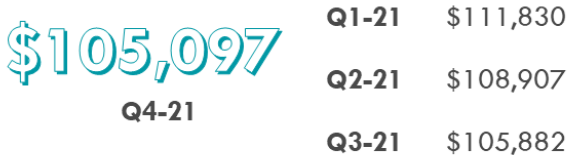
Generations



Average Age

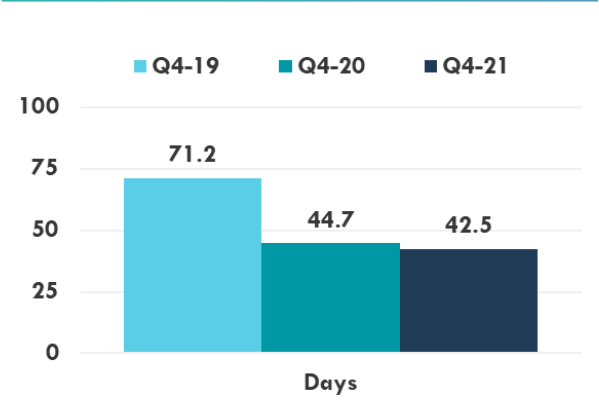


Average Income

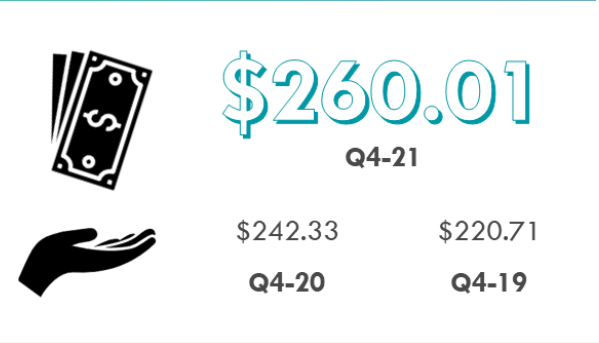


VISIT ST. PETE/CLEARWATER *Q4 2021*

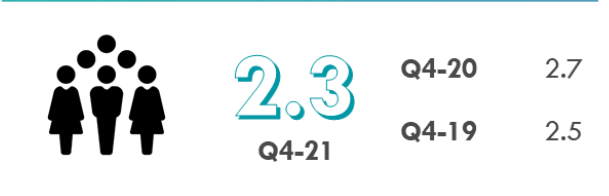
Average Time Between Q4ision to Visit & Arrival



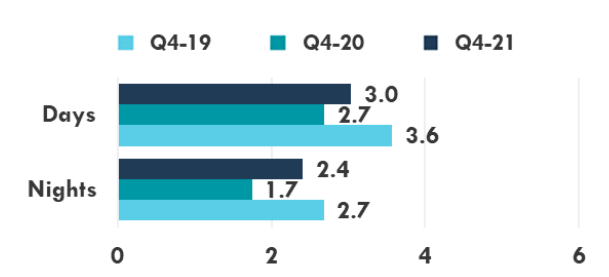
Average Daily Spending



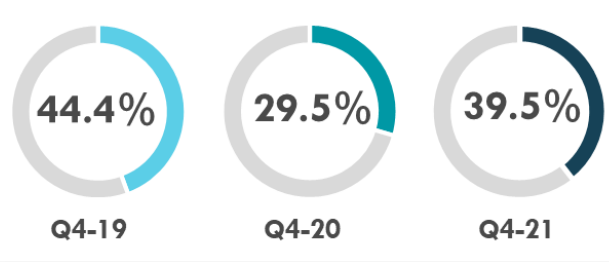
Travel Party Size



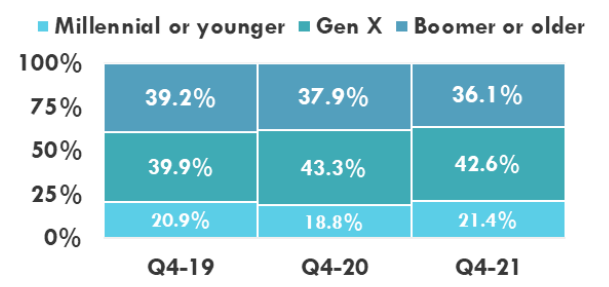
Average Days & Nights



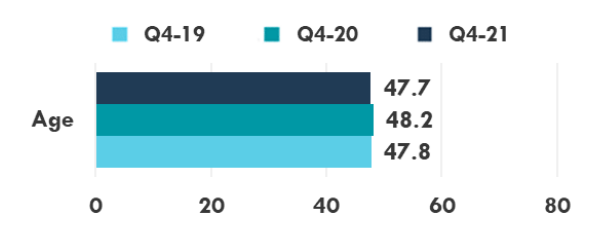
Percent Staying Overnight



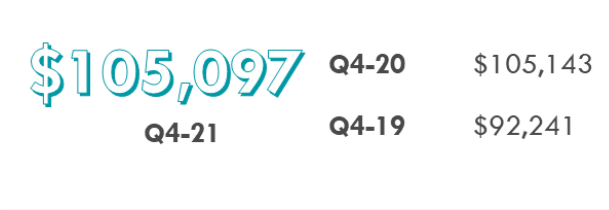
Generations



Average Age



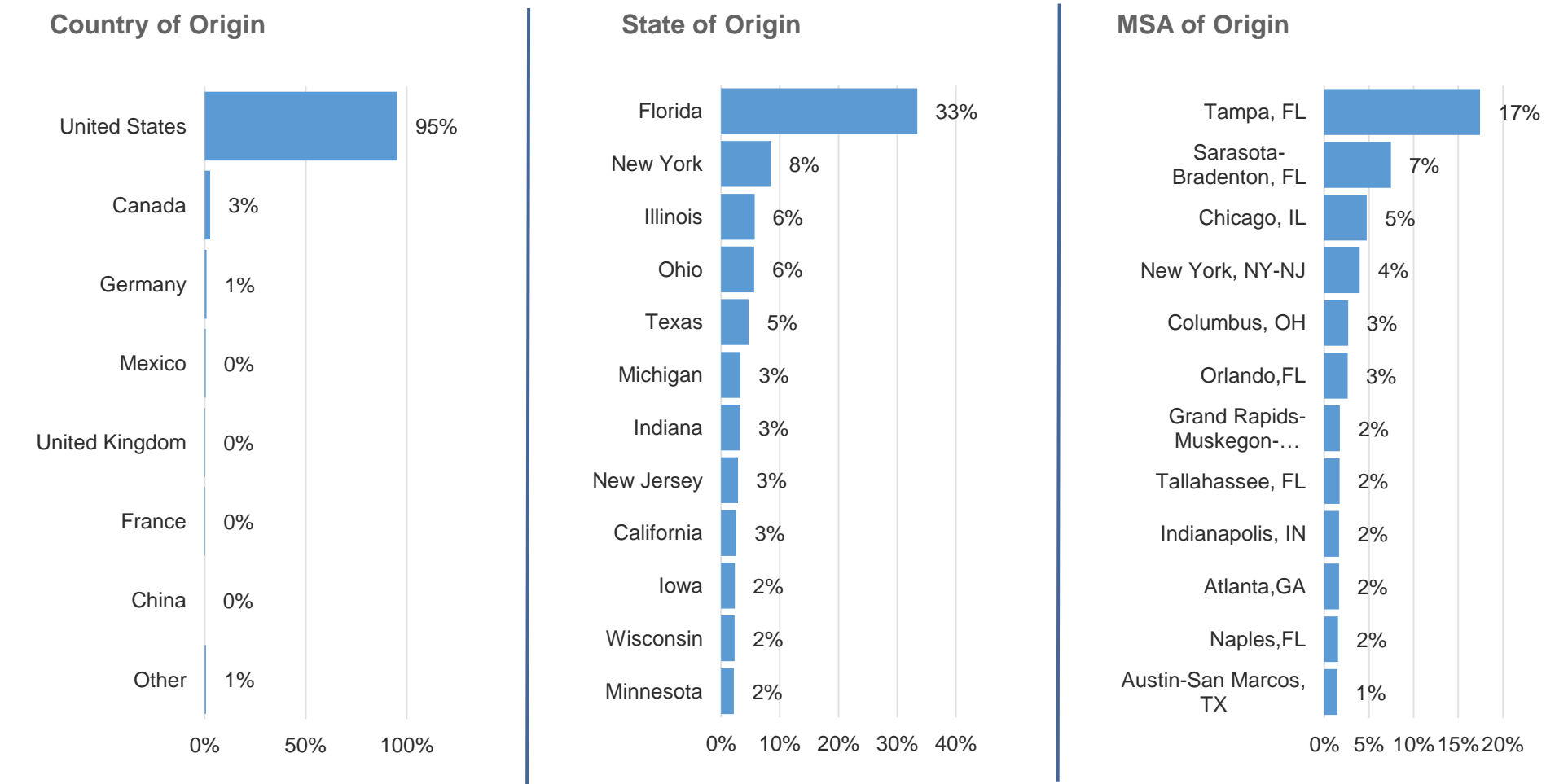
Average Income



A child with curly hair and yellow goggles is jumping joyfully in the air. They are wearing a yellow and orange striped swimsuit. Above them is a large, dense cluster of colorful balloons in shades of yellow, orange, red, green, and blue. The background is a beach scene with a sandy shore, a blue ocean, and a clear sky. The entire image is overlaid with a semi-transparent dark blue rectangle.

DETAILED FINDINGS

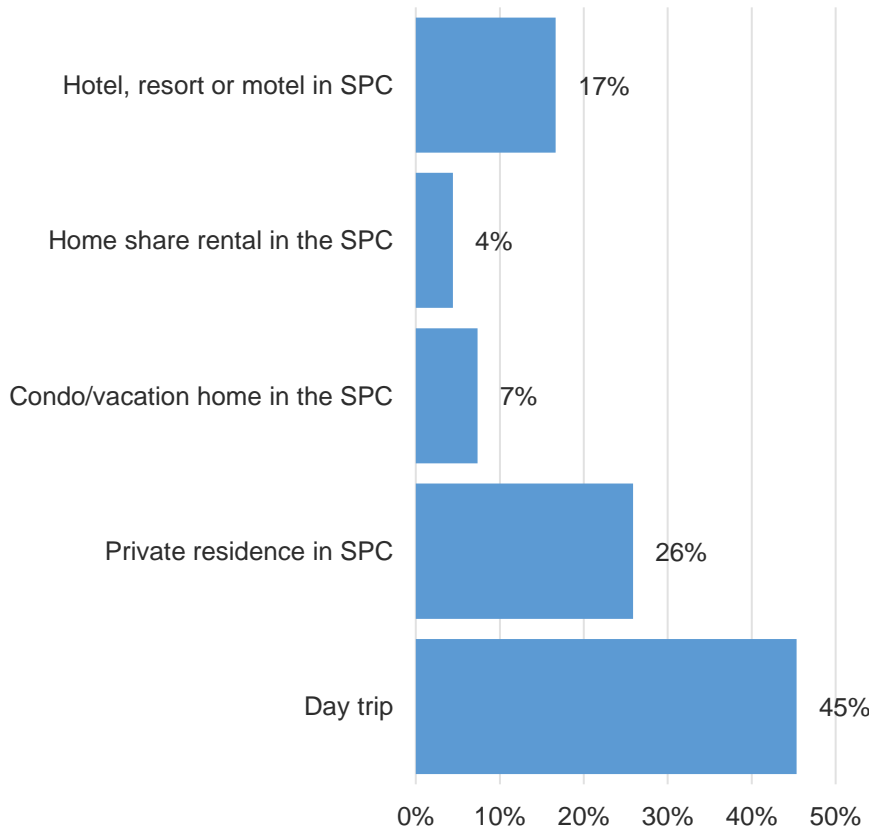
Point of Origin



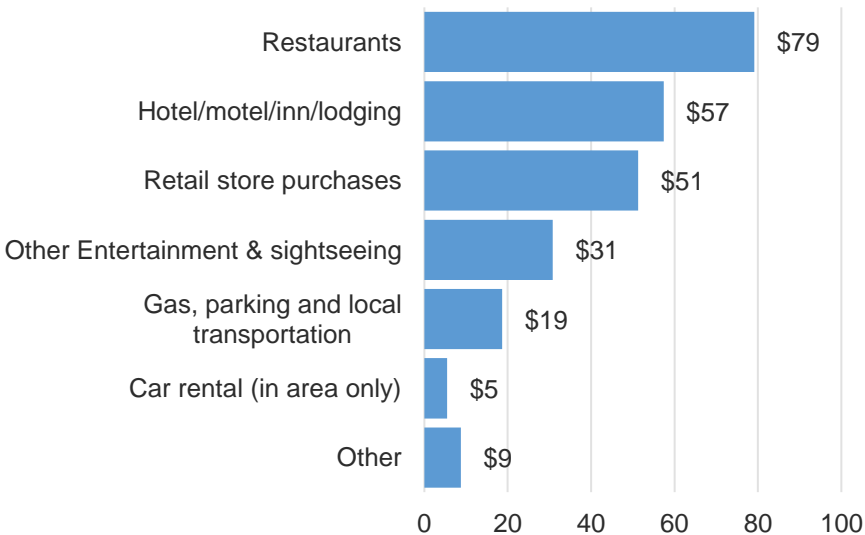
Base: 2022 - January 520 responses.

Lodging Type / Daily Spending in Market

Lodging Type



Daily Spending



Mean Travel Party
Spending = \$ 251.55

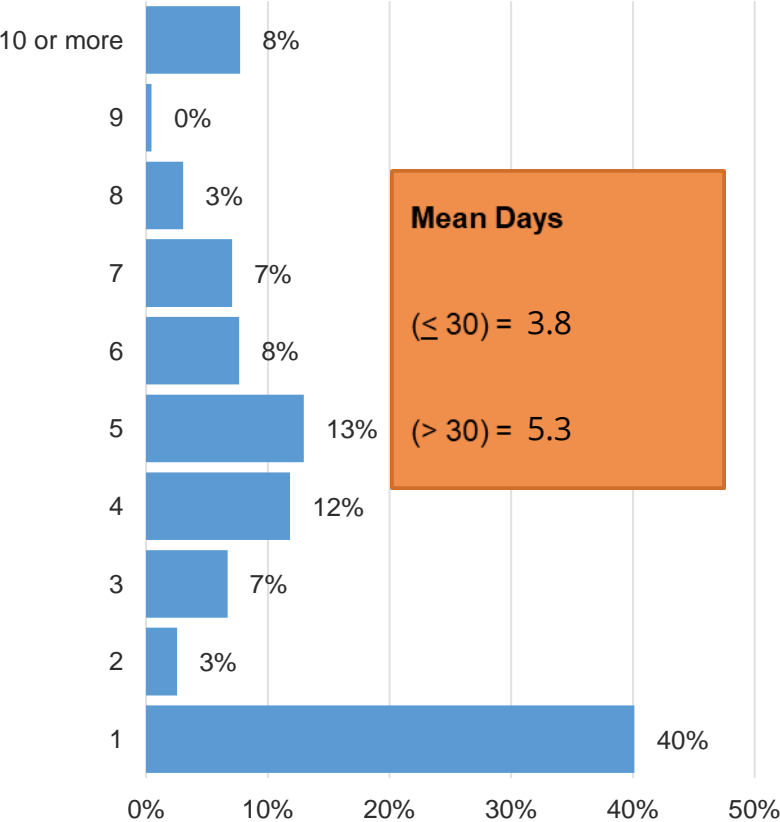
Avg # of People Covered by
Spending = 2.15

Mean Spending Per
Person = \$ 116.80

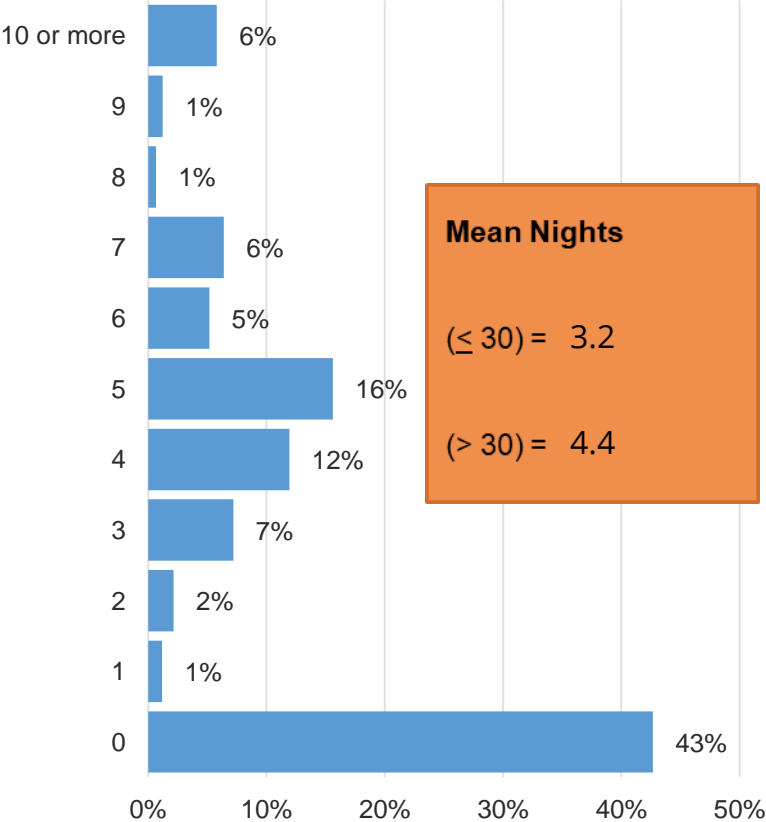
Base: 2022 - January 520 responses.

Days & Nights in St. Pete/Clearwater

Days in Market

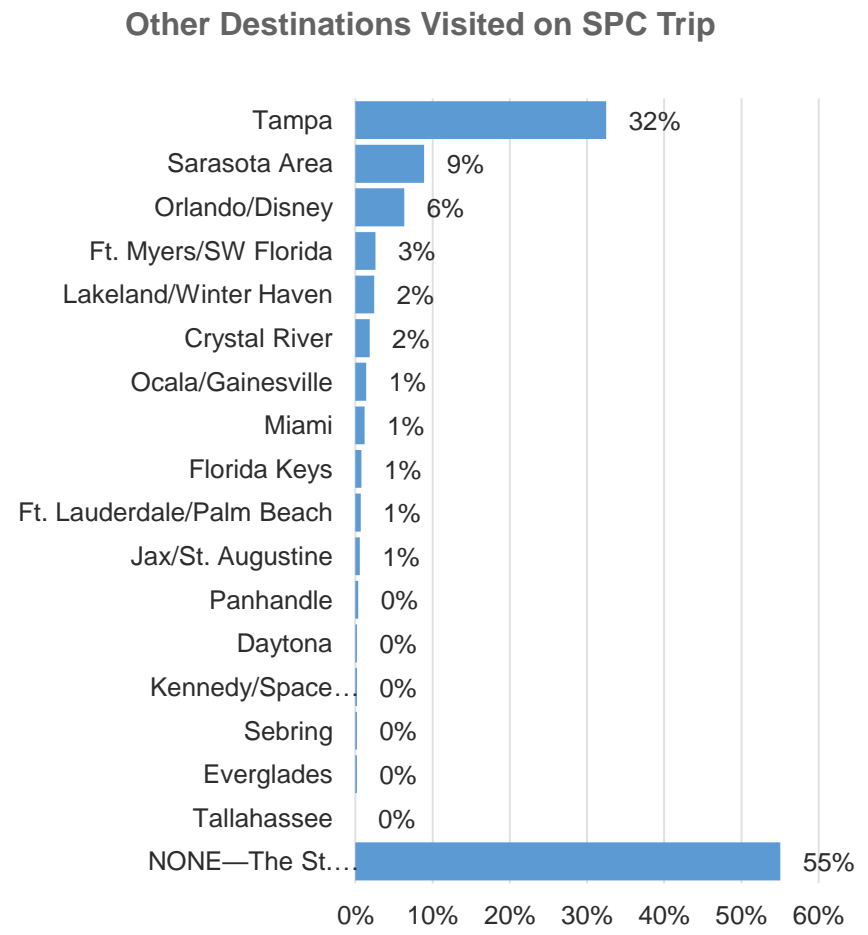
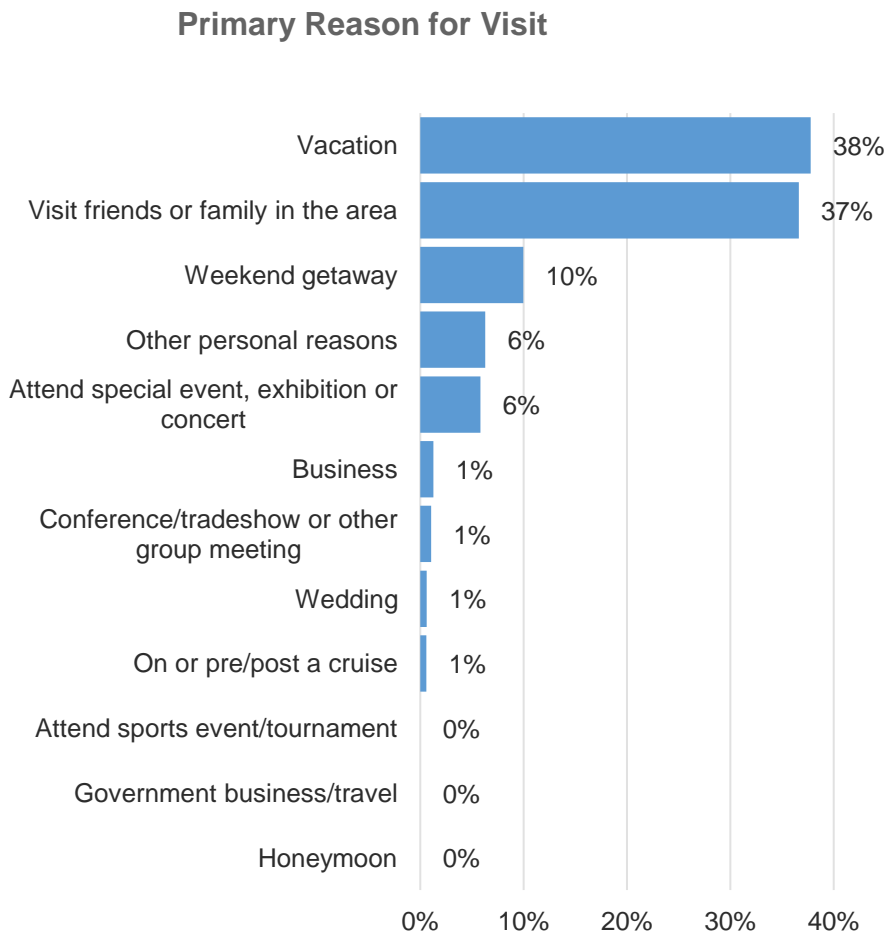


Nights in Market



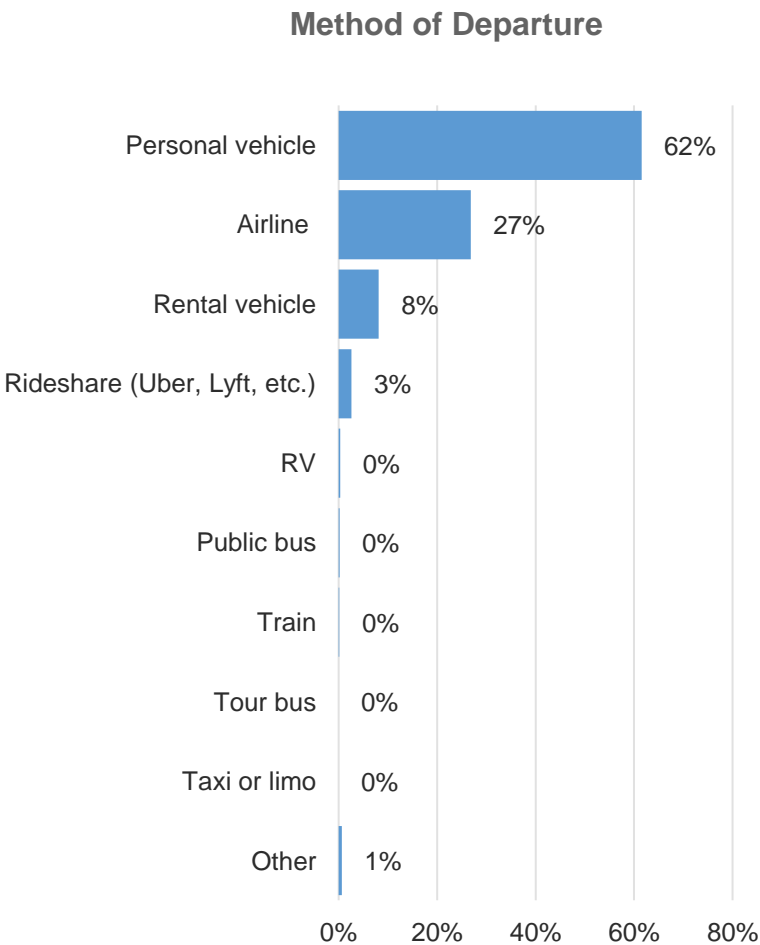
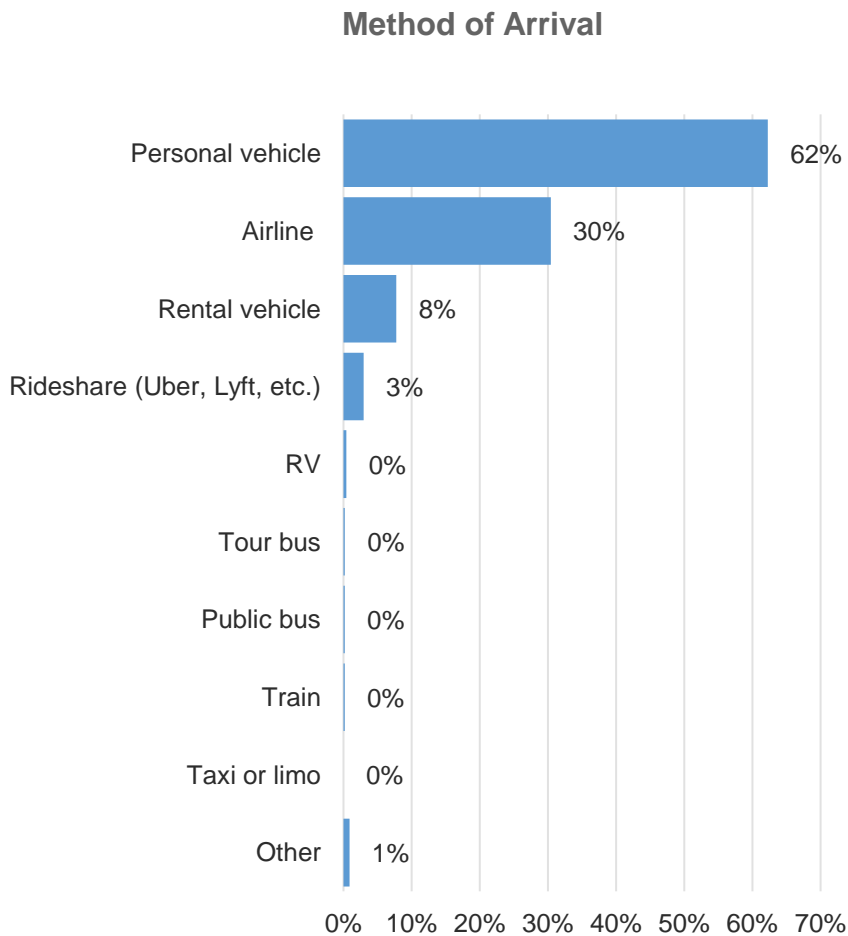
Base: 2022 - January 520 responses.

Primary Reason for Visit / Other Destinations Visited



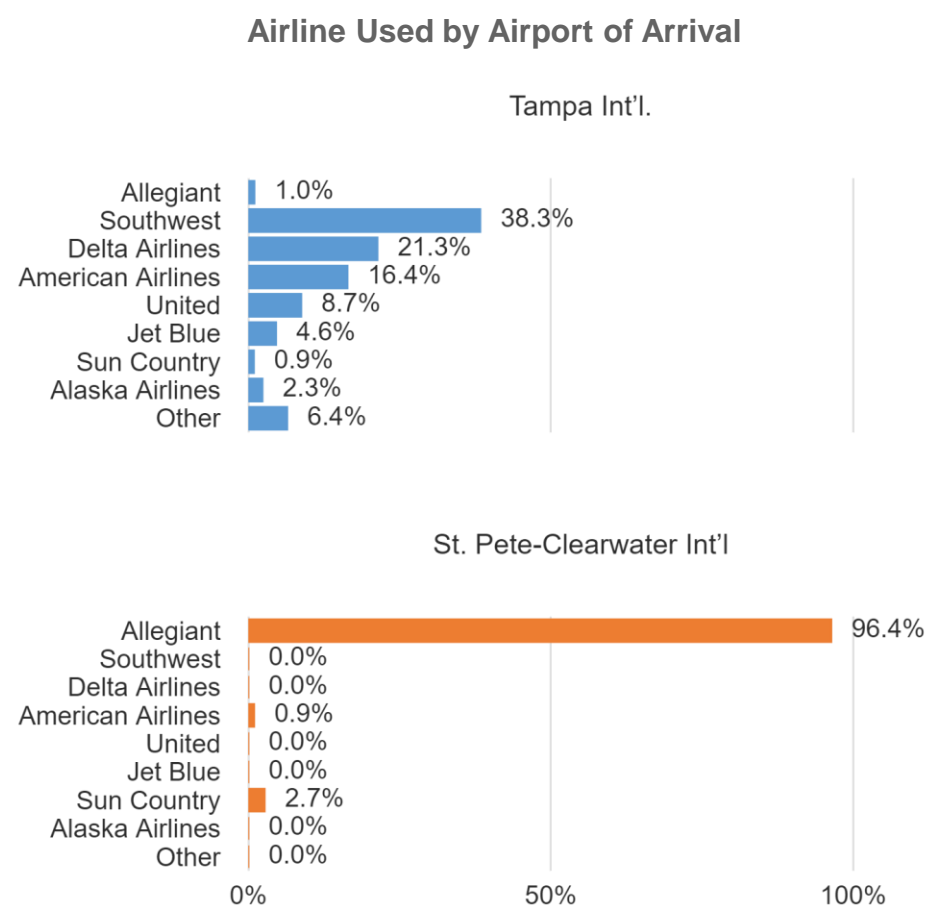
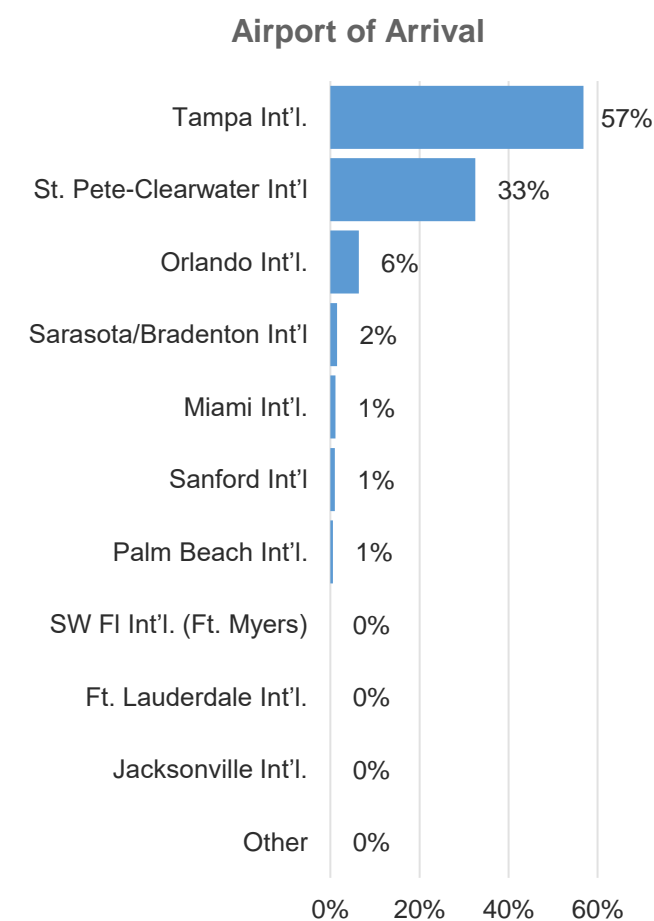
Base: 2022 - January 520 responses.

Method of Arrival / Arrival Airport & Airline



Base: 2022 - January 520 responses.

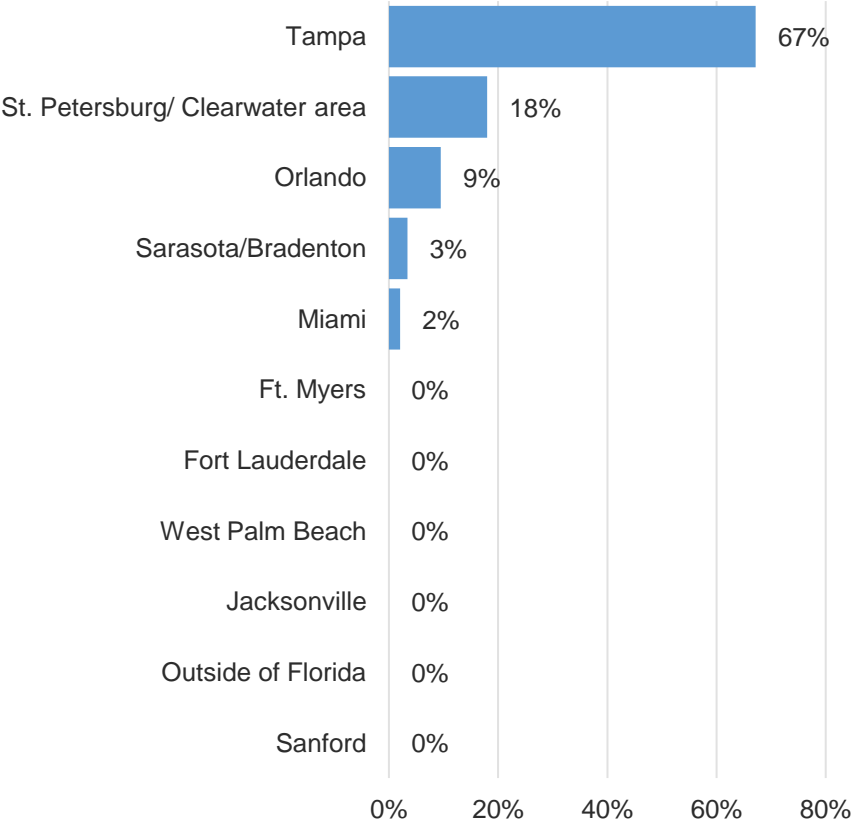
Method of Arrival / Arrival Airport & Airline



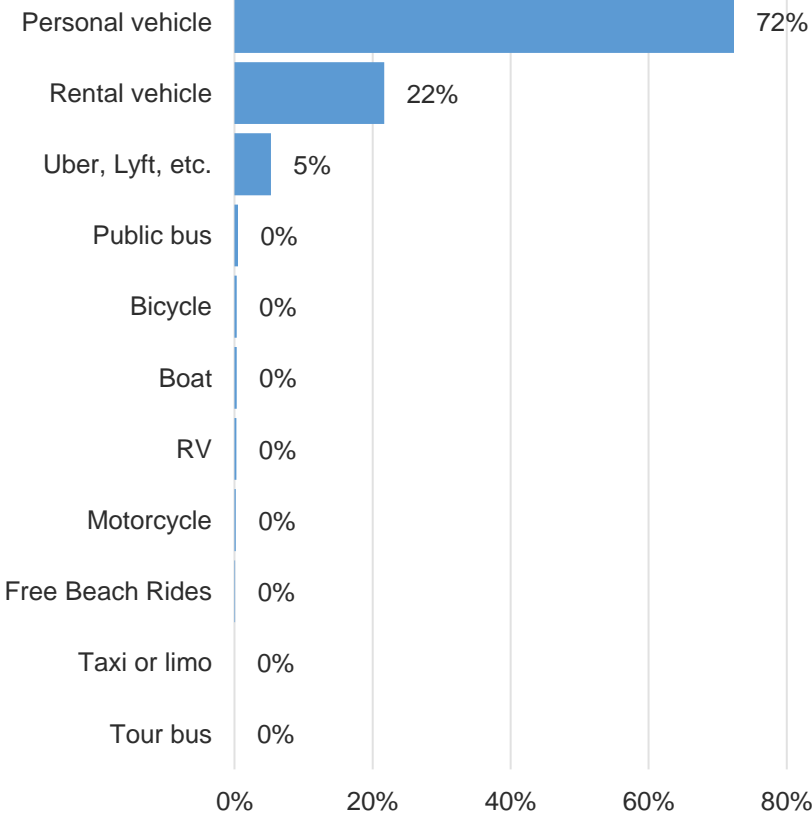
Base: 2022 - January 520 responses.

Rental Vehicle Pick-Up City / Transportation Used In-Market

Rental Vehicle Pick-Up City



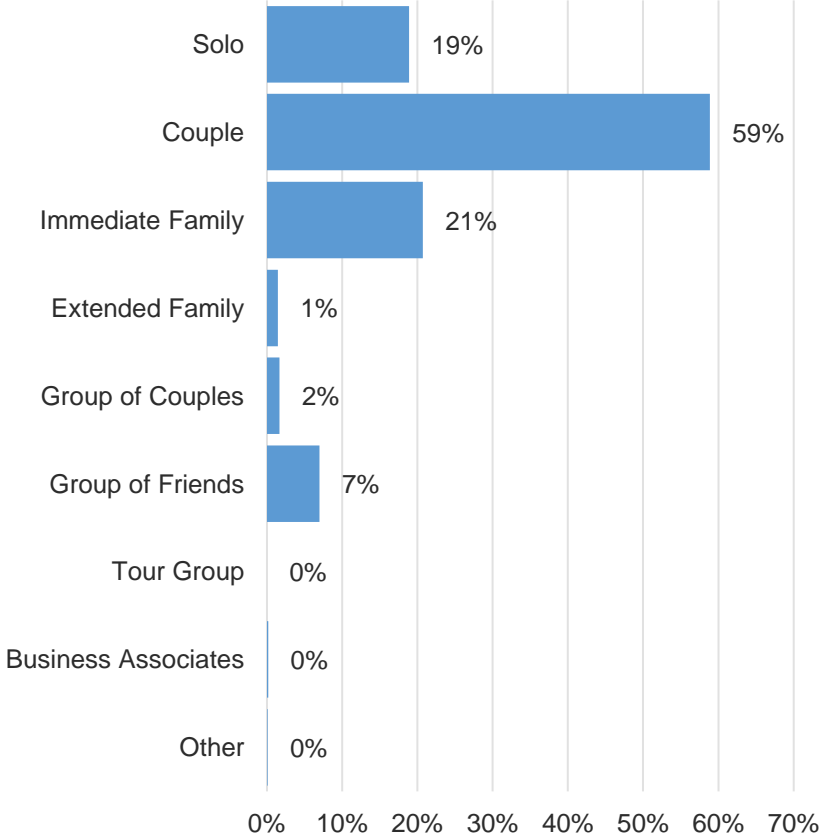
Transportation Used In-Market



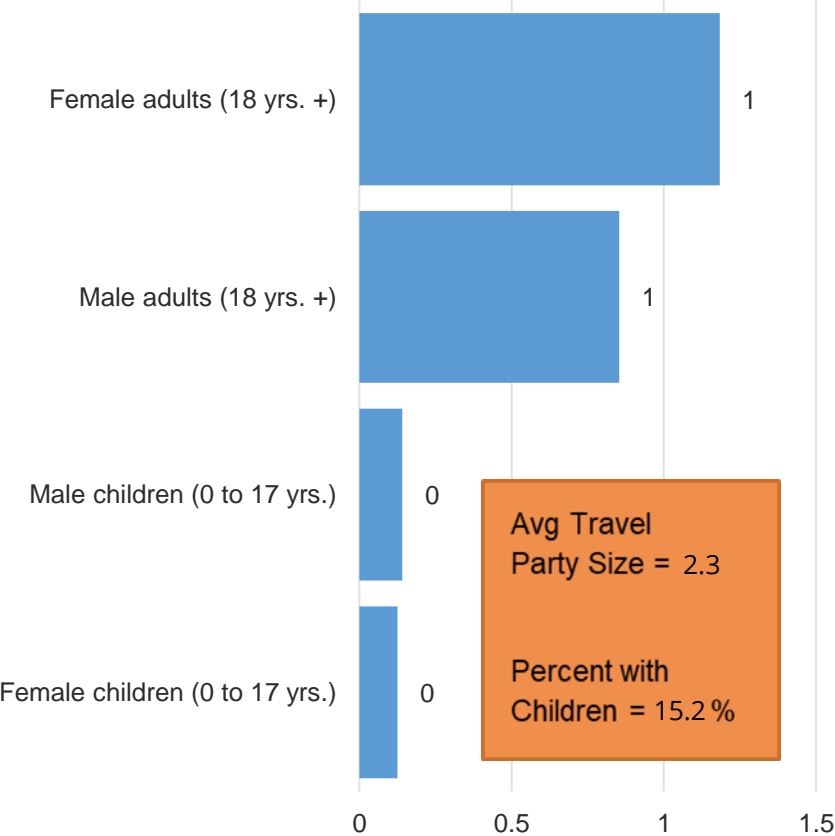
Base: 2022 - January 520 responses.

Travel Party Composition / Travel Party Size

Travel Party Composition



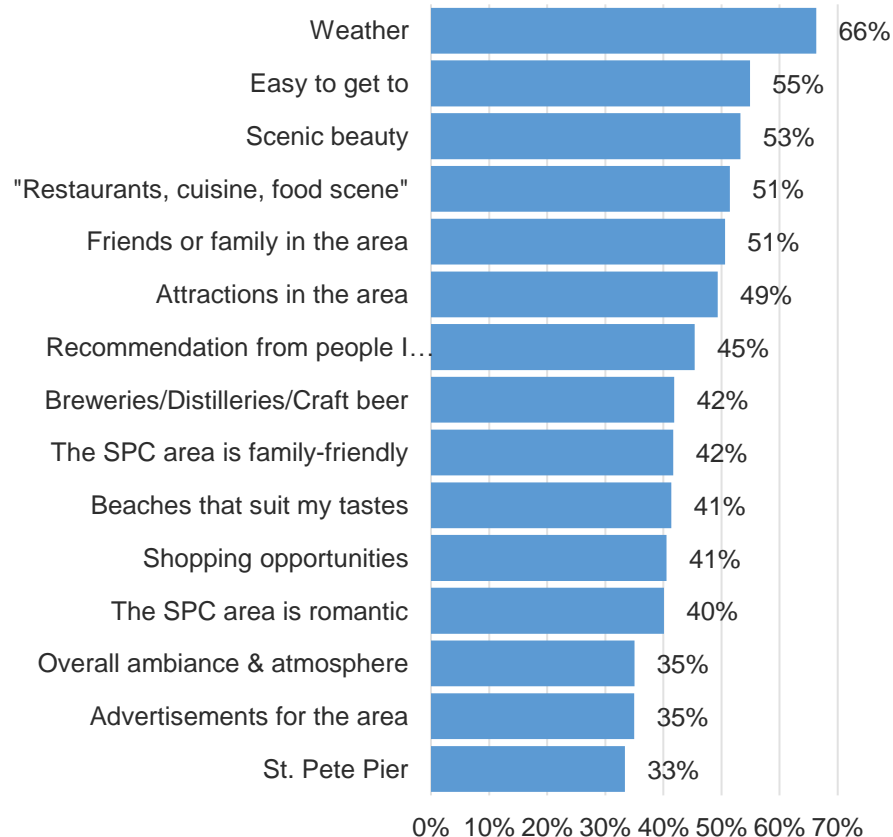
Travel Party Size



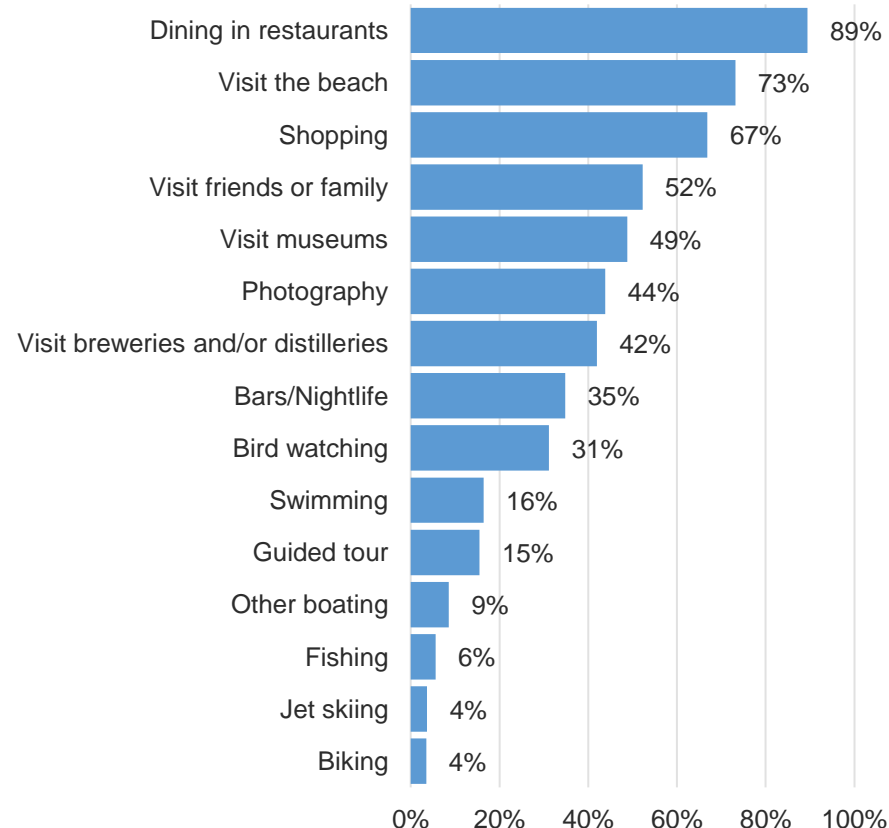
Base: 2022 - January 520 responses.

Important Factors to Destination Decision / Trip Activities

Important to Decision to Visit



Trip Activities



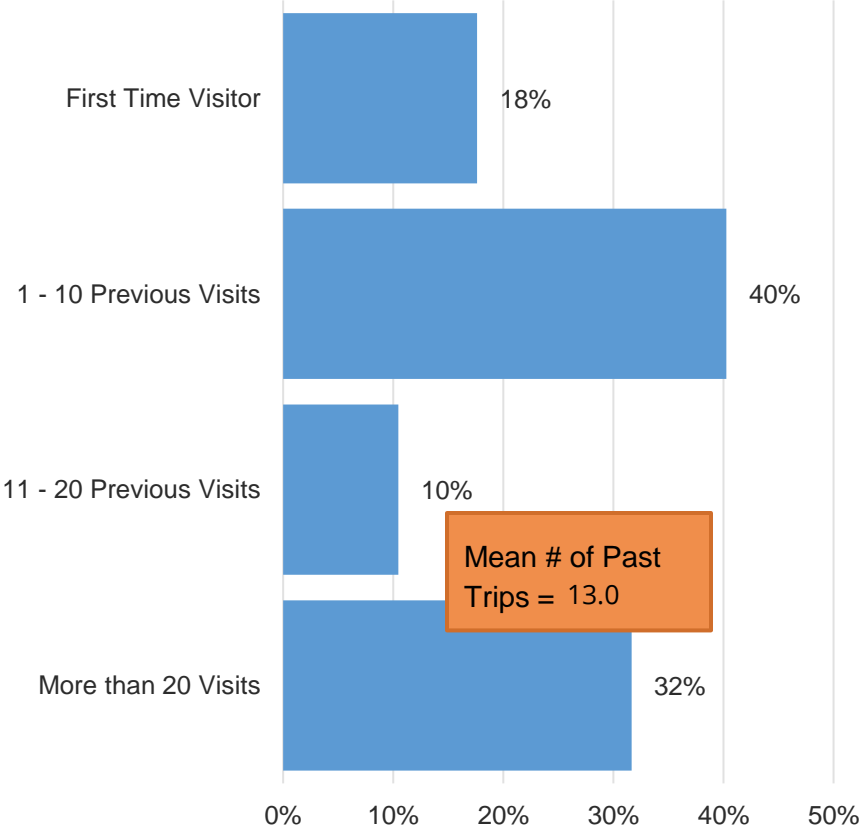
Base: 2022 - January 520 responses.

First-Time Visit to Florida / Previous Visitation to St. Pete/Clearwater

First Time Visitors to Florida

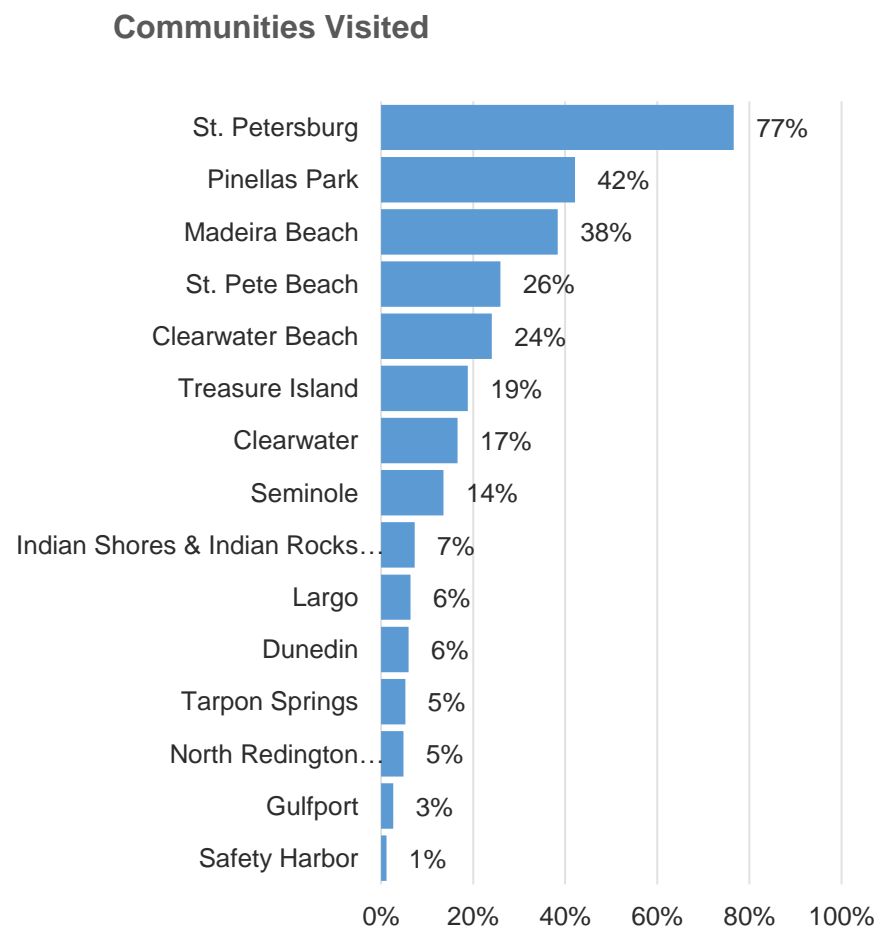
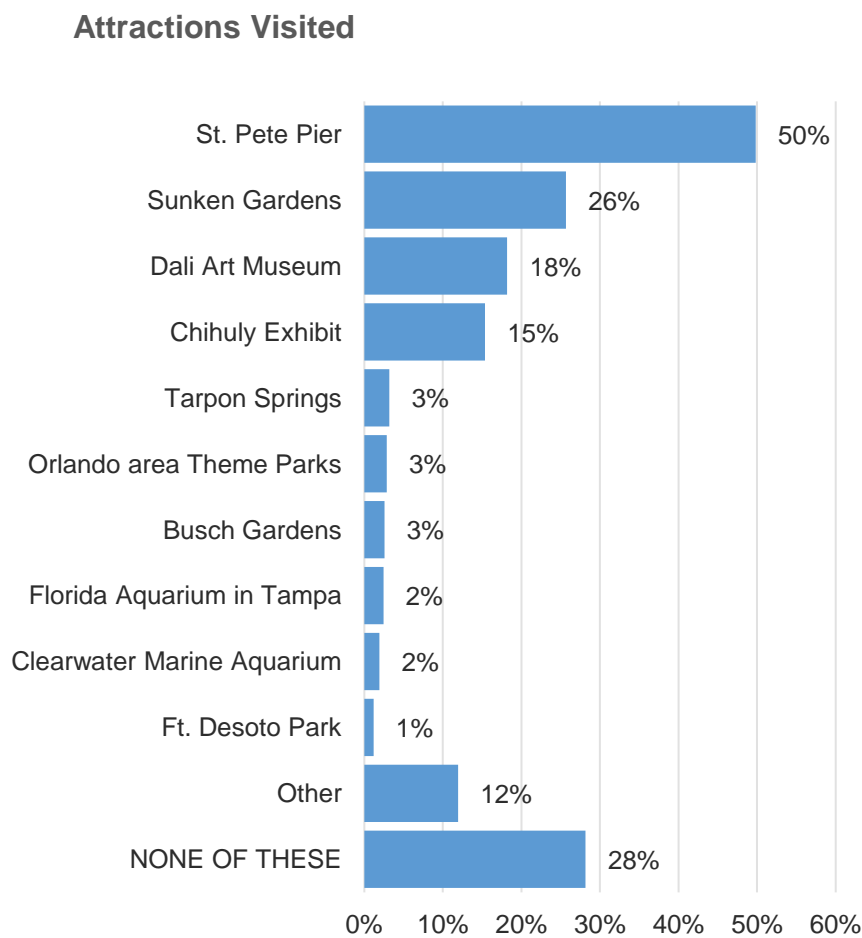


Previous Visitation to the St. Pete/Clearwater Area



Base: 2022 - January 520 responses.

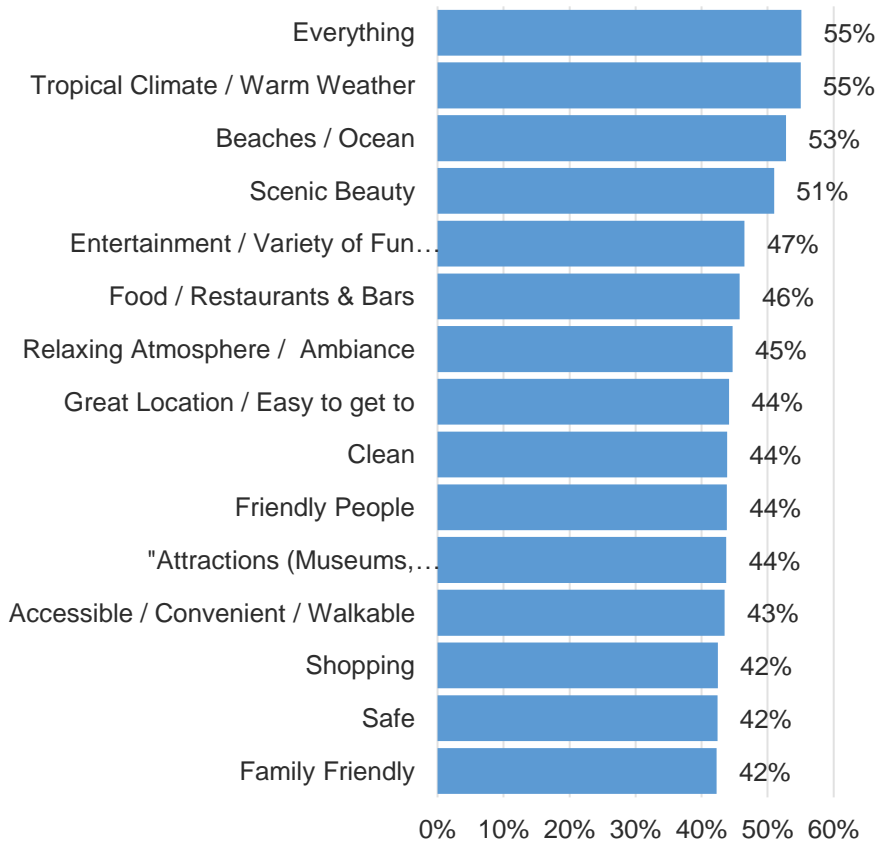
Attractions Visited / Communities Visited



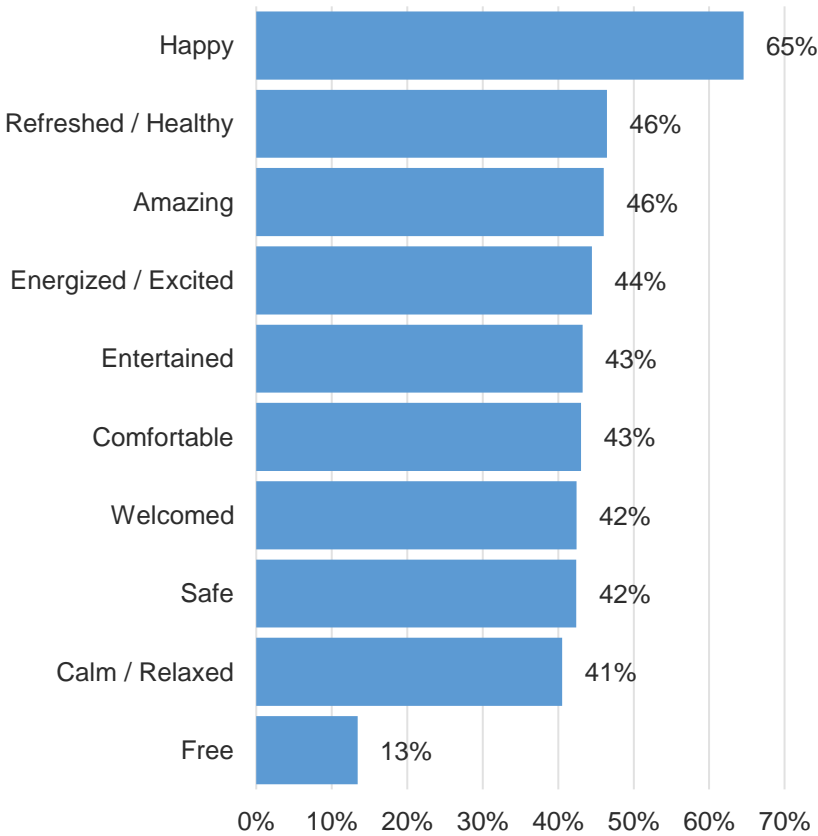
Base: 2022 - January 520 responses.

Most Liked Aspect / Feelings in St. Pete-Clearwater

Most Liked Aspects of SPC (Unaided)

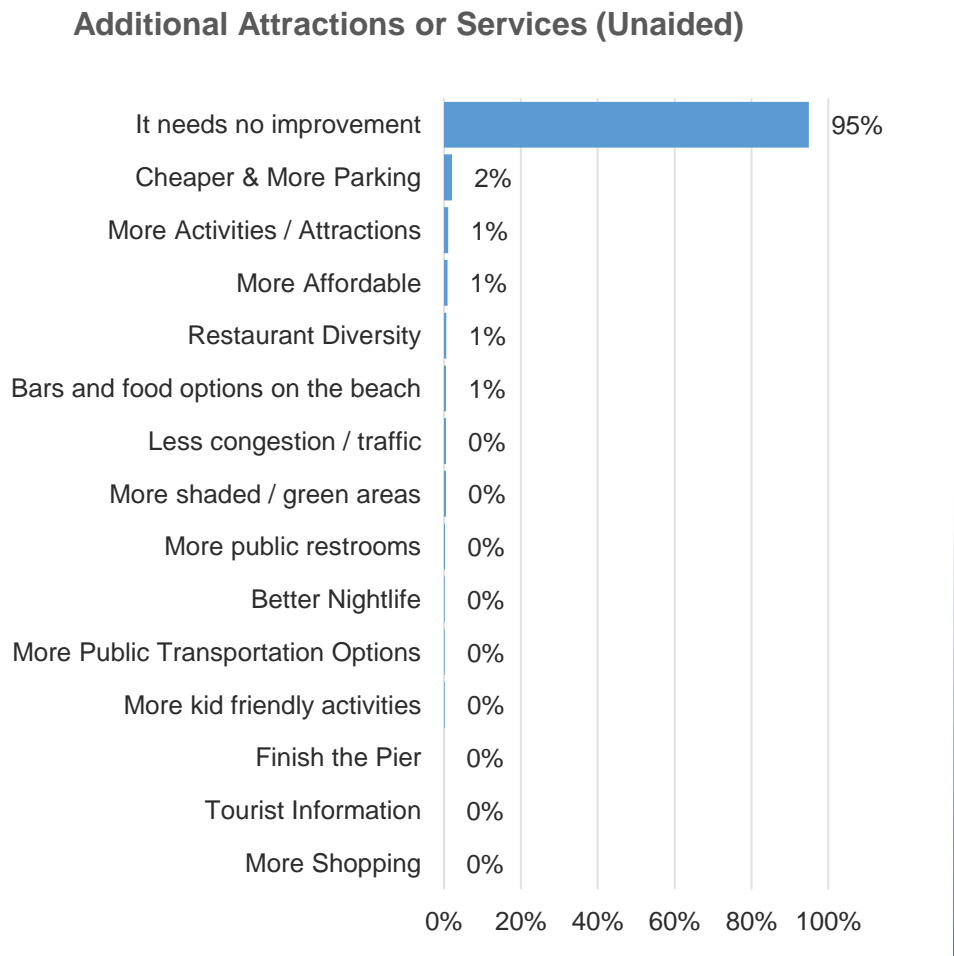


Feelings in SPC Area (Unaided)



Base: 2022 - January 520 responses.

Attractions or Services that Would Enhance the Destination Experience



Base: 2022 - January 520 responses.

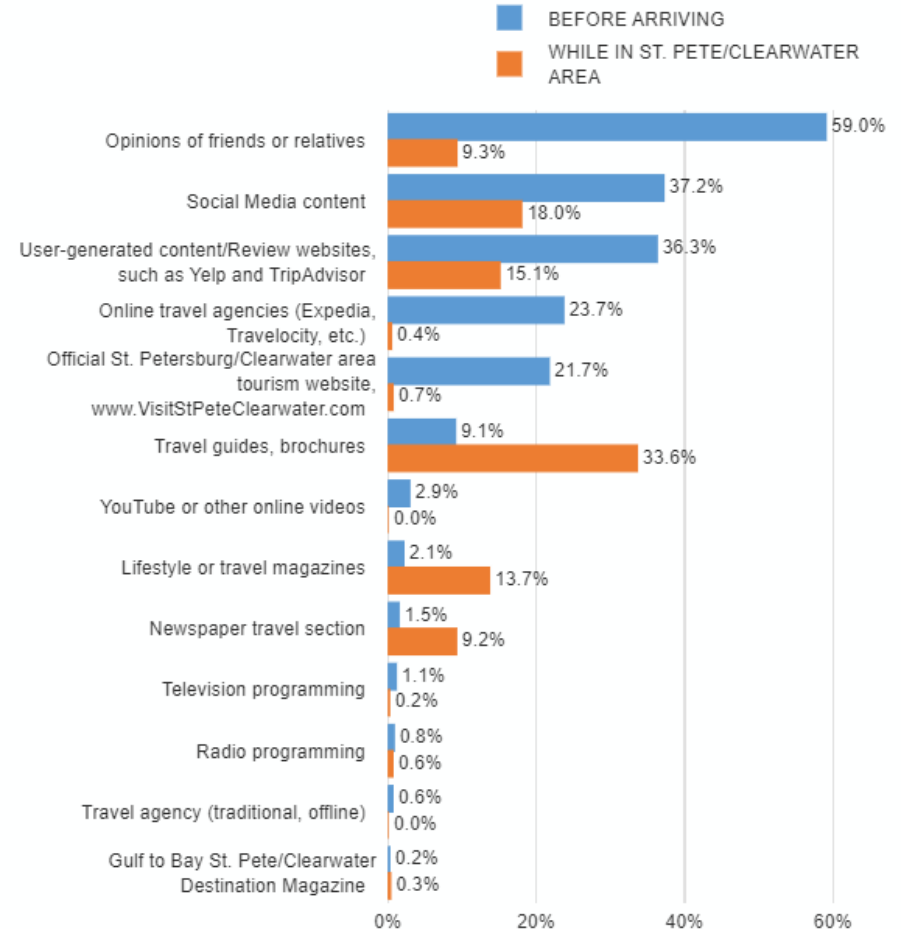
When Decision to Visit was Made / Travel Planning Resources Used

Average Time Between Decision to Visit and Arrival



42.9 Days in Advance

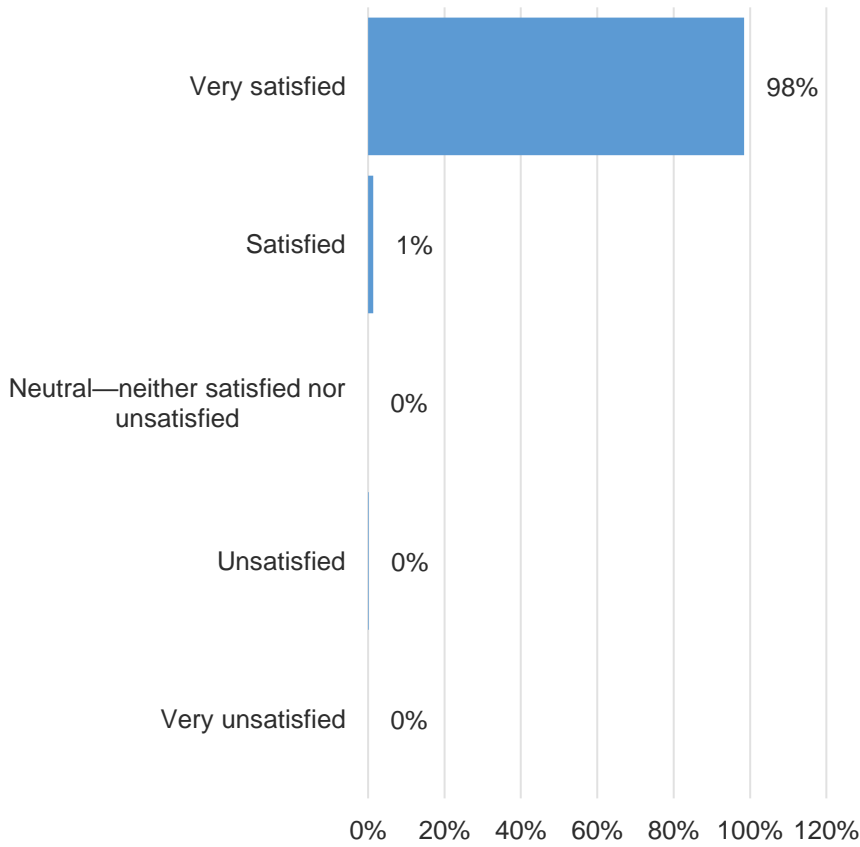
Resources Used before Arrival and While In Market



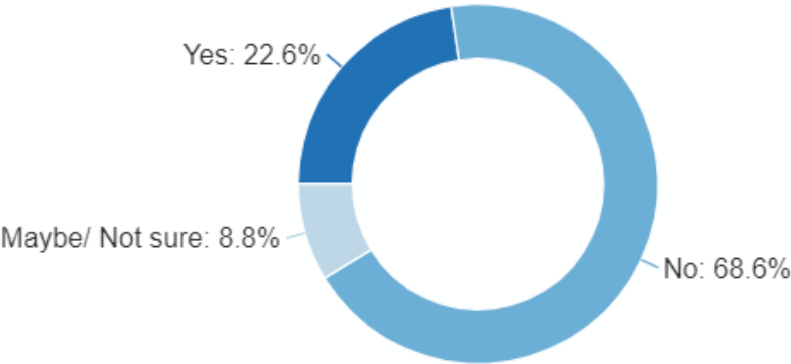
Base: 2022 - January 520 responses.

Experience Satisfaction / Earned & Paid Media Recall

Overall Satisfaction



Media Recall

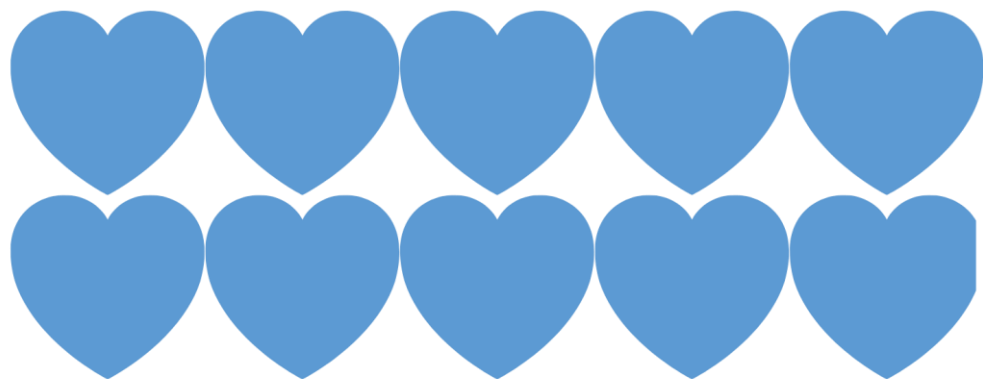


Base: 2022 - January 520 responses.

Likelihood to Recommend / Likelihood to Return

Likelihood to Recommend

10.0 / 10



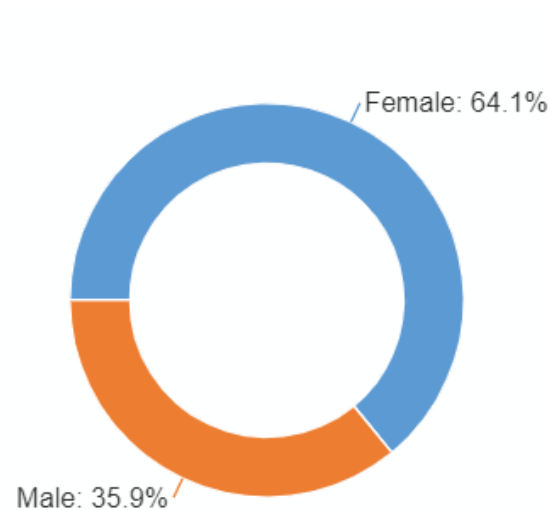
Likelihood to Return

9.9 / 10



Base: 2022 - January 520 responses.

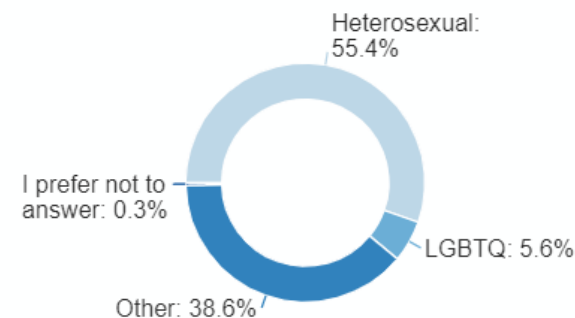
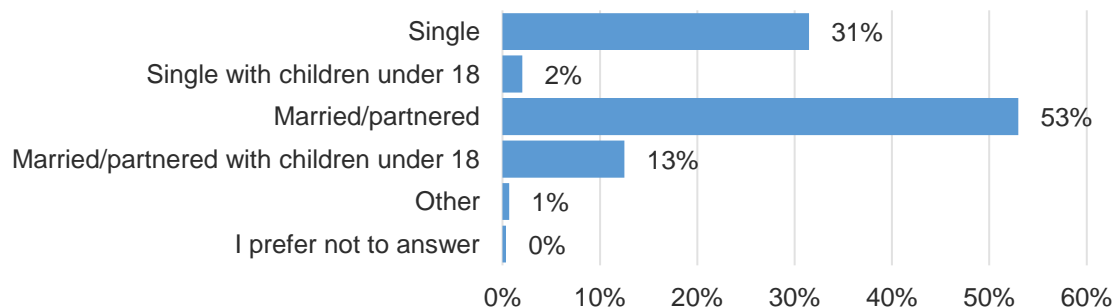
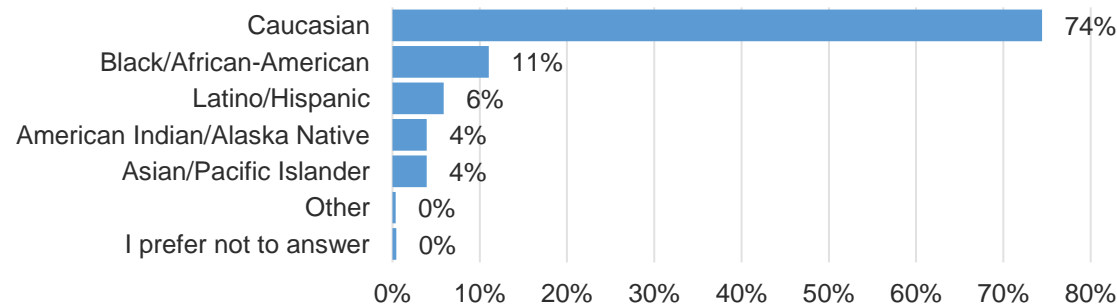
Demographics



Average Age: 49.2



Average Income: \$14



Base: 2022 - January 520 responses.

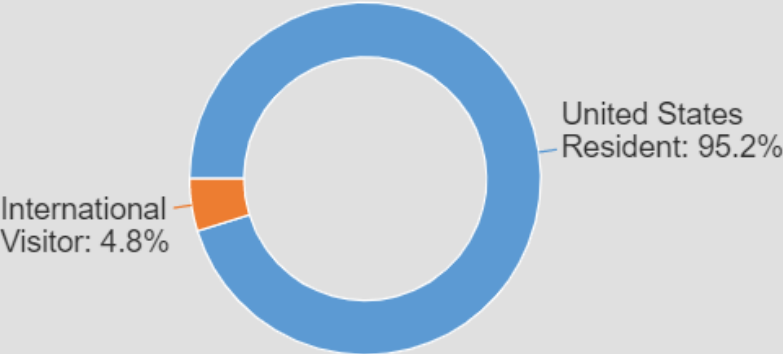


Visit St. Pete Clearwater Visitor Profile Study

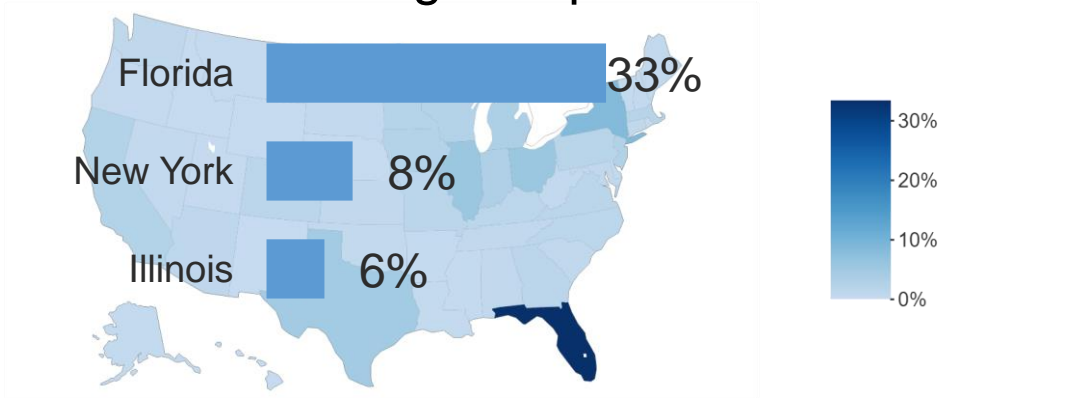
Infographic Profile: 2022 - January 520 responses.

21.5% Millennials
36.0% Gen X
27.1% Baby Boomers

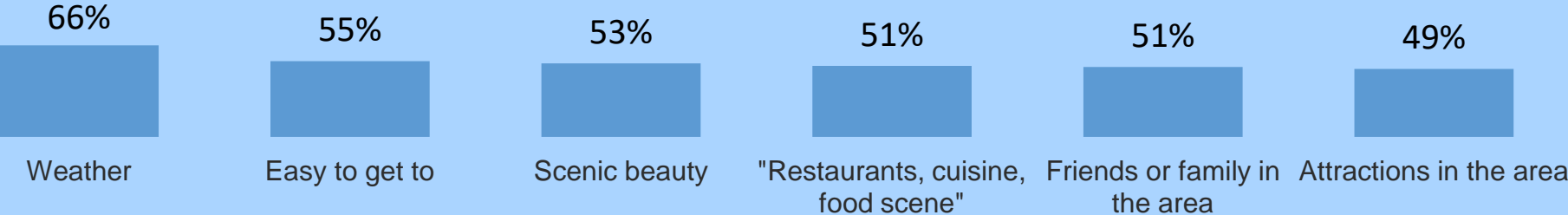
Domestic vs. International



Point of Origin: Top States



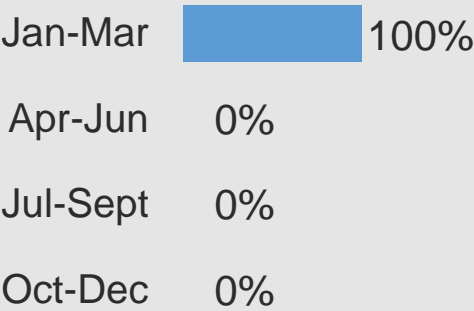
Factors Important to Destination Decision



Length of Stay

3.8 Days (on average)

Seasonality of Visit



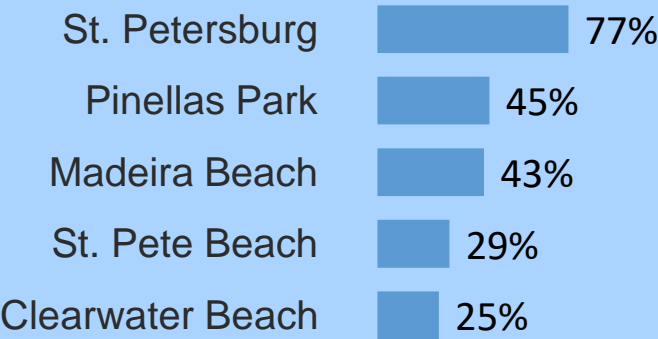
Travel Party Size



Daily Spending



Top Communities Visited



Top Activities

